



## TERMS AND CONDITIONS

**RESERVATIONS:** Please visit [www.mytravelcraze.com](http://www.mytravelcraze.com), call TravelCraze at (832) 617-0054, or contact us via email at [travelcraze@mail.com](mailto:travelcraze@mail.com).

**IDENTIFICATION:** Guests must make reservations in the full name that is listed on their passport that they will use for travel. If you need to make any changes to a name after travel documents have been issued, clients will be responsible for all name change fees, if applicable. Guests are responsible for notifying TravelCraze of any updates to passports, if you have a Client Form previously completed.

**PAYMENTS:** Depending on the type of travel. Payments can be made directly online using any major credit card OR an invoice will be sent out to each traveler responsible for payments.

**REFUNDS:** All terms and conditions regarding payments for a vacation package, events, as well as payments to TravelCraze for group trips are listed per trip, booking or event. Terms and conditions may differ and depends on the terms set in the contract before booking. Any group trip that is deemed non-transferable and non-refundable, it is because TravelCraze has contractual agreements with hotels, airlines, and other vendors that will not allow us to obtain refunds. This way, we can keep our package prices and events competitive and allow you to make monthly payments on your vacation.

**CHARGEBACKS:** Before filing a dispute with your bank, call TravelCraze at (832) 617-0054 or contact us via email at [travelcraze@mail.com](mailto:travelcraze@mail.com) to discuss account resolution. Filing chargebacks could result in your reservation being cancelled and may prevent future travel or event attendance with TravelCraze. If we deem your chargeback to be fraudulent, we reserve the right to seek legal retribution.

**PASSPORTS AND VISAS:** Passengers are responsible for ensuring they have the proper travel documents and MUST CHECK with the respective consulate(s) or visa agency to determine whether any visas or passports are required. Passports are required to be valid for at least 6 months after the date of travel for most countries outside of the United States. Some countries require a full blank "VISA" page in the passport for stamping purposes. ***Any information provided in the travel description pertains to US citizens only. Non-US citizens should check with the respective consulate of the country(s) to be visited for current entry requirements. TravelCraze does not provide or validate travel requirements for Non-US citizens.***

**CRUISE PASSENGERS:** Even if the cruise line does not require a passport, we strongly suggest that all cruise passengers have a valid passport.

**TRAVEL INSURANCE:** We highly recommend travel insurance that provides coverage for Trip Cancellation, Interruption, Baggage Loss, and more. TravelCraze will offer travel insurance through affiliates or vendors. However, we are independent of their services. You are responsible for reading the terms and conditions of the policies and contacting the insurance company directly with any questions that you may have. You also have the option to select and purchase travel insurance yourself for domestic and international tours.

**CHILDREN:** Most events and travel options offered through TravelCraze are adult only (18+). In the event that we offer a trip or event that is open to children, all children under 18 must be accompanied by an adult. Accompanying adults are responsible for the safety of their children. Please note that many countries have adopted practices to prevent international abductions of children. If a person under the age of 18 years will be traveling with an adult other than his/her parents or with only one parent, a notarized letter written by the parents, or non-traveling parent, granting authorization to travel, including the dates of travel, should be carried.

**PRICES:** All prices listed are per person based upon shared twin room occupancy unless otherwise clearly specified. Prices do not include items of a personal nature, such as laundry, wines, water, beverages, food (other than at all-inclusive resorts or where clearly specified), passport and visa fees, insurance, and foreign port taxes unless specifically indicated in the package inclusions. Prices are correct at the time of publication; however, as airfares continually fluctuate and classes of service may have limited capacity, tour package prices and availability will change accordingly. In case of human or computer error, TravelCraze reserves the right to re-invoice for the correct price or service. A full refund will be made to passengers who choose not to pay an increase, provided TravelCraze receives a written cancellation within five days of the price increase notification.

**AUTOMATIC BILLING PLAN:** If you opt to enroll in the automatic billing plan, you can relax knowing that your future payments will be made automatically. When you book, we'll calculate an evenly divided automatic billing plan for you, and you will know in advance on the day of every month that your payment will be processed. Your initial deposit is due at the time of booking, and your future payments will be charged according to the schedule you see on your invoice. Automatic billing is available at no charge. You can opt out of automatic billing by emailing us after you make your reservations. Please send an email to [travelcraze@mail.com](mailto:travelcraze@mail.com).

## **PAYMENTS & CANCELLATION**

Plan to go fees: Fees collected to book individual or group bookings that are not a part of TravelCraze's groups are events are collected as a part of services. Per the agreement, we will commit to providing you with options for your travel. Fees are non-refundable and non-transferable. Fees must be paid prior to any research is completed.

**DEPOSIT:** A deposit is due at the time of reservation. All deposits are non-refundable and non-transferable (unless otherwise noted). All reservations (except where specified) will require a deposit, and the amount due and the monthly payment plan will be clearly noted. Full Payment: All reservations can be paid in full at the time of booking as long as the tour still has available space. Late Payment: If there is any outstanding balance by the Final Payment Due date listed on your invoice, a late fee of \$250 will automatically be added to your invoice one day after your final payment date.

**REINSTATEMENT OF RESERVATION:** If your travel reservations have been canceled, and you notify us within 14 days that you want to reinstate your reservations, a service reinstatement fee of \$250 will be added to your invoice and must be paid in advance to apply for reconfirmation of services. Last Minute Reservations: All reservations must be made no later than 60 days before departure. If requested services cannot be confirmed, payment will be refunded. If services are confirmed, final payment is due within 24 hours, and all applicable cancellation penalties will apply.

**FORMS OF PAYMENT:** TravelCraze accepts all major credit or debit cards (American Express, Discover, Mastercard, Visa). For local events, we may also accept Zelle payments.

Refunds: Please read the Terms and Conditions set for each trip, vacation package, event, etc

**CANCELLATION:** Once reservations have been made, cancellations will only be accepted in writing. Email your cancellation request to [travelcraze@mail.com](mailto:travelcraze@mail.com) with your invoice number, full name, and travel date. If you do not receive an acknowledgment within 48 hours, please call (832) 617-0054 to ensure your information was received.

**RESERVATION NAME CHANGES:** Name changes due to incorrect information being provided will incur a \$250 per person charge plus any additional supplier fees. Please note that name changes to airline reservations are subject to full cancellation and rebooking. Replacing a traveling passenger with another traveling passenger constitutes a cancellation, subject to cancellation penalties, and is not covered by this Reservation Name Changes policy. Changes or additions after departure are subject to local rates at the time of amendment and must be paid directly by the passenger to the service provider. There are no refunds for unused services.

**FORCE MAJEURE** There may be times when either party is unable to perform, or complete performance, under the travel contract for reasons out of each other's control. These are called force majeure events and, if they occur, make performing under the contract inadvisable, commercially impracticable, illegal, or impossible. Events that may trigger this provision include but are not limited to, acts of God, acts of government, acts of war or civil unrest, insurrection or revolts, military action, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, pandemics, epidemics, illnesses or health conditions prevalent in the area of travel, earthquakes, hurricanes, lightning, and explosions, unexpected legislation, or any other event outside the reasonable control of either party. In the event that a force majeure event occurs, the parties will look to and follow the cancellation policies of the suppliers, what is stated in the travel proposal, and these terms & conditions. Any changes to those policies are at the sole discretion of the supplier (if applicable) and Travel Agency. Passengers will be informed of their options if a force majeure event occurs.

**TRAVELERS WITH DISABILITIES:** In order to fully enjoy your TravelCraze tour or event, we recommend that you select a trip or event that is suitable to your physical capabilities. Tour participants requiring any form of assistance, including travelers with physical disabilities and sight or hearing impairments, are required to notify TravelCraze prior to booking the reservation for review and our agreement. Additionally, the tour/event participant must be accompanied by an individual responsible for providing those services. Tour managers, guides, drivers, or other tour, hotel, and ship personnel are not able to provide such assistance. In order to participate in escorted tours, passengers must be able to understand and follow instructions given by the Tour Director at all times, both for the successful operation of the tour as well as for their personal safety. TravelCraze reserves the right to reject participation or remove any individual from a tour /event if notification was not provided and/or when, in our sole judgment, continued participation would significantly hinder the services to be provided to all guests. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will be the passenger's/attendee's sole responsibility. Escorted tours are fast-paced, often requiring lengthy walks over uneven terrain. In the interests of group harmony, clients should be able to maintain the pace of the tour. Clients with special needs may be better served independently. TravelCraze can suggest touring options based on specific requirements.

**Wheelchairs & Walkers:** USA Tours/events: Pursuant to the Americans with Disabilities Act (the ADA), TravelCraze seeks to accommodate disabled travelers to the extent possible and consistent with the specific tour itinerary. Nevertheless, you may find that certain tour features may not be accessible to the extent that you require a wheelchair, scooter, or other special equipment to participate. We cannot provide individual assistance to travelers with wheelchairs or other mobility devices. We regret that some itineraries cannot accommodate wheelchairs or motorized scooters. Passengers are required to advise TravelCraze of their accessibility requirements prior to booking in order for TravelCraze to determine if reasonable accommodations are available. TravelCraze will endeavor to accommodate special access needs but does not guarantee that it will be able to do so in all cases.

**International Tours:** Hotels, sea, and river cruises outside of the United States are not required to comply with ADA requirements and, therefore, may not have ramps, wide entryways, or elevators to accommodate disabled passengers or devices such as wheelchairs, walkers, and motorized scooters. Due to physical constraints and space limitations, wheelchairs, walkers, and motorized scooters may not be taken aboard motor coaches and river cruises. **Service Animals:** Service animals cannot be accommodated on international escorted tours.

Passengers on the USA escorted tours or USA events who require a service dog because of a disability should check with TravelCraze prior to booking a tour.

**AIRLINES:** TravelCraze is not responsible for the services and policies imposed by the airlines. Airline schedules and flights are subject to change without notice. TravelCraze is not responsible for penalties incurred for tickets, international or domestic due to schedule and/or flight changes. Airline reservations completed online are subject to review and, should TravelCraze deem it necessary, may be rebooked to match minimum connecting time requirements and/or tour package itineraries, in which case you will be notified immediately. Airlines reserve the right to demand immediate issuance of tickets whenever

they determine that specific flights are heavily booked, even when normal ticketing rules do not require tickets to be issued until a later date. In this instance, TravelCraze will require immediate and full payment of the airfare. This situation overrides invoice terms and conditions and payment due dates. If full payment is not received, seats will be cancelled by the airline and may not be available to be rebooked on the same flights or at the same airfare. Any replacement air arrangements and airfare will be the sole responsibility of the passenger.

**AIRLINE TICKETS:** Airline tickets will be issued electronically approximately 30 days prior to departure and are fully non-refundable.

**AIRLINE SEAT ASSIGNMENTS:** The airlines bear the sole authority of assigning seats on group flights. If you book individual travel, your seat selection will be based on the airfare class purchased. TravelCraze cannot ensure that you and your traveling party will be seated together. All of TravelCraze airline contracts are for economy-class seats only. If you require another class of service, you may consider purchasing your own flights and purchasing your land-only package from TravelCraze. Airline Frequent Flier Programs: Passengers are responsible for contacting their airline directly regarding mileage eligibility and accrual. Airline frequent flier programs determine whether to award miles in part or total based on their own rules, which are updated frequently. Some discounted or promotional airfares, as well as some code-share flights, are not eligible for mileage accrual. Some private airfares, such as a TravelCraze Travel Airfare," are not eligible for mileage or may qualify for reduced mileage, even if the same airline class of service is eligible for full mileage when sold as an "Instant Purchase" published airfare. Not all published airfares are eligible for mileage. Airline schedule changes may result in flights that were initially eligible for mileage accrual no longer being eligible. We highly recommend passengers provide their frequent flier account information whenever checking in online and/or at the airport check-in desk. After travel has commenced, it is often not possible to apply for frequent mileage credit. Passengers are also responsible for determining whether previously earned mileage may be applied to flights to secure upgrades.

**CONTACT INFORMATION:** Pursuant to TSA Secure Flight requirements, passengers are responsible to provide TravelCraze with their name as it appears on their passport (or other government-issued I.D. when traveling), date of birth, gender, address, phone number, email and fax data for all passengers. Passengers must ensure that names are correctly listed on their invoices. TravelCraze will not be responsible for passengers who do not receive an invoice or documents or are denied boarding due to inaccurate information.

**AIRLINE NAME CHANGES:** Any name change, including minor spelling corrections, may require airline reservations to be canceled and rebooked. Reservations are subject to current availability and pricing at the time of rebooking. Once airline tickets are issued, subsequent name corrections will be subject to an airline rebooking fee which may be as much as the full value of the airline ticket plus a \$250 revision fee per change. TravelCraze will not be held responsible for the denial of services by a carrier due to any name discrepancy. Name changes must be advised in writing at [travelcraze@mail.com](mailto:travelcraze@mail.com). Prior to the completion of full payment, there is a potential for a price increase(s) due to increases in government-levied taxes and fees and/or fuel surcharges. To avoid potential increases, you may choose to accelerate

your final payment in order that your tickets may be issued. Once issued, airline tickets are no longer subject to potential increases but are fully non-refundable. Certain overseas domestic flights are subject to air taxes which can only be paid locally; in these cases, the specific flights and amounts of those taxes are indicated in our package presentation and pre-departure documentation.

**SCHEDULE CHANGES:** In the event of an airline schedule change, TravelCraze will make every effort to inform passengers of the schedule change and new flight schedule prior to departure. TravelCraze is not responsible for schedule changes, including, when applicable, changes in routing and/or the number of stops in the itinerary. TravelCraze is unable to provide compensation for schedule changes, seat assignment modifications, or cancellations implemented by an airline. In the event of any change in flight itinerary made directly between passengers and their airline, it is the passengers' responsibility to advise TravelCraze of amended flight details in writing at [travelcraze@mail.com](mailto:travelcraze@mail.com). TravelCraze cannot be held responsible for land services, including arrival and/or departure transfers if flights are changed without its knowledge.

**HOTEL ACCOMMODATIONS:** All rooms requested are standard king or twin-bedded (two single beds) rooms with private facilities. Please understand although we will make a bed type request on your behalf, bed types are subject to availability. Room selection in all cases is strictly at the discretion of the hotel's management on a run-of-house basis. Some single rooms are smaller than a standard room size. The number of persons accommodated does not dictate the room size. Although available at most 4 and 5-star hotels, the use of air-conditioning abroad differs greatly from the United States. Many European hotels were built before central air-conditioning was introduced. Air-conditioning is often shut down at night and from the end until the start of the summer months. All hotel rates are not negotiable and based on TravelCraze's agreements with its suppliers. Hotel check-in time is generally not before 3:00 p.m., and check-out time is before noon. Please be sure that adequate arrangements for accommodations have been taken into consideration when a late-night flight is being used. We reserve the right to make substitutions with hotels of equal standard. There will be no refunds for any difference in the cost of those accommodations.

**HOTEL AND CRUISE PROFILES:** TravelCraze's hotel and cruise ship profiles are based upon information provided to TravelCraze by hotel and cruise ship partners and their representatives, including images and descriptions of individual properties. Star ratings may differ from country to country. TravelCraze does its best to maintain current information; however, it is not responsible for any inaccuracies, changes in description details or amenities, or images provided by third parties.

**MEALS:** As specified in each itinerary. Meals are based on the hotel's or restaurant's buffet or set menu. In general, beverages are not included unless specifically stated. Although TravelCraze cannot make guarantees, every effort will be made to honor special dietary requests submitted in writing at least 4 weeks prior to departure at [travelcraze@mail.com](mailto:travelcraze@mail.com).

**TRANSFERS:** Transfers are provided as indicated for each tour by car, minibus, or motor coach, provided airfare is purchased from TravelCraze. If you purchase a land-only tour, or if you deviate from the arrival and/or departure dates as stated in the itinerary, you will have the responsibility to purchase your own

transfer to the hotel, unless agreed in writing between both parties. Your arrival transfer is guaranteed for up to two hours from your scheduled arrival time in order to compensate for minor delays. TravelCraze or the transfer company will not be responsible for flight delays, for any reason, beyond two hours from your originally scheduled arrival time. In case of a delay, whether due to flight delay, immigration, and customs, or time spent reporting baggage damage or loss, it will be your responsibility to make other transfer arrangements, such as a taxi. Transfer costs are not refundable, and any additional expenses will be your responsibility. The cost of a transfer is more expensive than hiring a taxi, as a TravelCraze transfer necessarily includes round trip service, or 'dead-leg,' meaning that our driver must come to the airport, hotel, or pier only to pick you up and necessarily loses a one-way fare. Often the places of call (airports, seaports, hotels) demand entrance and parking fees, where drivers may have to wait for up to an hour.

**SIGHTSEEING AND ITINERARY:** Will be operated by motor vehicle, train, or other option and its size dictated by the number of participants. TravelCraze tours has been designed to accommodate individuals as well as groups. Times listed in itineraries are approximate and meant only as guidelines. Some itineraries may have an early morning start time for sightseeing in order to complete the touring during daylight hours or avoid afternoon heat in tropical and desert climates. You are responsible for arriving on time for all scheduled flights, cruises, packages or event components. Arriving late may be considered a "no-show," in which case you will not be eligible for a refund for the unused service(s). We cannot guarantee the number of passengers who will be on any given tour. You may find that you are traveling with a sizeable group or only with your own companions. Services, however, will remain constant no matter the number of tour participants.

On dates including, but not limited to, religious holidays and national celebrations, some monuments and sites may be closed. On these occasions, touring itineraries may be amended to reflect these closures. Occasionally, during holidays and certain periods, and/or due to unforeseen circumstances, including weather conditions, there may be last-minute changes, sometimes after arrival, affecting the sequence of the tour, locations visited, and/or hotels. Therefore, we reserve the right to adjust the sequence and/or substitute any hotels with others of a similar category. In such cases, there will be no cost adjustment. National monuments and tourist sites regularly undergo renovations, which can obscure the monument's view. No tour will be canceled due to renovations; however, TravelCraze will decide, based on the conditions, whether to amend an itinerary. TravelCraze itineraries may contain suggestions for activities for your leisure time; these suggestions do not constitute an endorsement of any specific service provider, and the decision to participate in any such activities should be made independently and with due consideration.

**GROUP HARMONY:** To ensure the desired group synergy, TravelCraze reserves the right to accept, reject or expel any individual who is deemed disruptive or incompatible with the interests of the group, including, but not limited to, individuals who are intoxicated and/or under the influence of drugs leading to a negative experience for the remainder of the group. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will necessarily be borne by the passenger. All unused services are non-refundable.

## **CRUISES:**

**SHIP AND ITINERARY:** Cruise itineraries and ships are subject to change without notice. Furthermore, cruise ships may be chartered and/or departure dates canceled, in which case all monies will be refunded. TravelCraze takes no responsibility for ship substitutions or itinerary changes imposed by a cruise line and is not responsible for any losses you may incur, including the issuance and/or cancellation of airline tickets or visa fees.

**MEDICAL SERVICES:** Many ships do not carry a doctor or nurse onboard. Should medical attention be required, local services will be contacted. The resulting charges will be the responsibility of the passenger. TravelCraze and the cruise ship operator are not responsible for the services provided. Health Requirements: Check with your healthcare provider for up-to-date requirements. You may also check the Centers for Disease Control ([www.cdc.gov](http://www.cdc.gov)) and/or the World Health Organization (<http://www.who.int/en/>) for their recommendations. Required inoculations, if any, must be recorded by the client's health practitioner on a valid vaccination certificate which the client must carry for proof of inoculation where required. Individuals with heart disease, chronic illness, physical handicap, advanced pregnancy, or mental illness should not participate in these rigorous travel programs. Any person arriving at the destination ill with an apparent fever or becoming ill during the tour will be removed from the group and directed to a local medical facility for diagnosis. Only upon clearance by an accredited medical facility will that individual be allowed to resume group travel. All costs associated with medical treatment and related expenses, such as additional hotel nights or transportation not included in the original itinerary, will necessarily be borne by the passenger.

**LUGGAGE (Airlines):** TravelCraze is not responsible for checked bag fees, excess luggage, or weight charges levied by an airline. If the airlines lose or damage your luggage, a baggage claim form MUST be filed with the carrier before leaving the airport by the client. We recommend using brightly colored luggage tags, straps, or other identifiers to help you locate your luggage upon arrival or to describe it if it is lost. Luggage (Escorted Tours): All TravelCraze escorted tour buses allow one piece of luggage per person, plus a carry-on bag. Additional baggage will be subject to a handling charge of \$100 per piece. As TravelCraze will not be responsible for loss or damage to luggage and personal belongings, you MUST report any loss or damage immediately at the time of the incident and obtain a written report from the local authority for submission to your insurance provider.

**TIPPING:** Complete tipping guidelines are as follows: Drivers, including private cars and motorcoach drivers: \$5-\$10 per person per day Tour Guides: \$10-\$20 per person per day

**PASSENGER AGREEMENT:** All passengers must complete a Passenger Agreement before travel and, by so doing, formally accept TravelCraze's Terms & Conditions. Passengers booking online will be required to complete the Passenger Agreement at the time of booking. Travel documents will not be released without a completed Passenger Agreement. TravelCraze reserves the right to cancel bookings and return deposits without a completed Passenger Agreement. The Passenger Agreement incorporates these Terms & Conditions, including the following Release from Liability, Assumption of Risk, and Binding Arbitration Clauses. Completing the Passenger Agreement constitutes agreement to these Travel Terms



& Conditions and TravelCraze's Release from Liability, Assumption of Risk, and Binding Arbitration Clause. **RELEASE FROM LIABILITY:** TravelCraze, its shareholders, directors, officers, employees, contractors, and affiliates does not own or operate any entity which is to or does provide goods or services for your trip including, for example, ownership or control over hotels or other lodging facilities, airline, vessel, bus, van or other transportation companies, local ground operators, providers or organizers of optional excursions or equipment used thereon, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, TravelCraze is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party. Without limitation, TravelCraze is not responsible for any injury, loss, or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, acts of government, force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, overbooking or downgrading of accommodations, structural or other defective conditions in hotels or other lodging facilities, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely or safely, dangers associated with or bites from animals, pests or insects, marine life or vegetation of any sort, dangers incident to recreational activities such as swimming, kayaking, sailing, canoeing, rafting, hiking, walking, bicycling, etc., sanitation problems, food poisoning, lack of access to or quality of medical care, difficulty in evacuation in case of a medical or other emergency, illness, epidemics or the threat thereof or for any other cause beyond the direct control of TravelCraze. In addition, I release Premier TravelCraze from its own negligence and assume all risk thereof. **ASSUMPTION OF RISK:** I am aware that travel such as that I am undertaking involves hazardous activities, with a risk of illness, injury, or death which may be caused by forces of nature, animals, insects, or flora, the negligence of TravelCraze, or other persons and companies known or unknown, or of the willful or criminal conduct of third parties. I am aware that weather conditions may be severe, adverse, and/or unpleasant. I am also aware that medical services or facilities may not be readily available or accessible during some or all of the time during which I am participating in the trip or event. In order to partake of the enjoyment and excitement of this trip, I am willing to accept the risks and uncertainty involved as being an integral part of my adventure. I hereby accept and assume full responsibility for any and all risks of illness, injury, or death and of the negligence of TravelCraze and agree to hold harmless and release TravelCraze from claims of third-party negligence. I understand the physical requirements of the activity in which I will be participating, and I currently have no known physical, medical, or mental condition which would impair my ability to participate in this tour or my safety in this activity, and I am willing to assume all risks that may be created, directly or indirectly, by any such condition. I hereby authorize TravelCraze or my local ground handler or others to arrange for any emergency medical treatment and hospitalization as may be necessary for me because of participation in this activity without my further consent.

**BINDING ARBITRATION:** I agree that any dispute concerning, relating, or referring to this Agreement, the brochure, or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. §§1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc.

(JAMS). Such proceedings will be governed by substantive (but not procedural) Texas law and will take place in Houston, Texas. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, you (and we) are waiving our right to a trial by jury.

**VOLUNTARY PARTICIPATION:** I acknowledge that I am voluntarily participating in any travel or event designated on this application (or a trip or event which I may change to) and that I have read the description of the trip and/or event as it appears on TravelCraze's website. TravelCraze is not liable for any hazards or accidents involved. I understand that if I am booking individual travel, I am voluntarily participating in this trip and that TravelCraze is not responsible for hazards or accidents involved. **KNOWING AND VOLUNTARY EXECUTION:** I have carefully read these Terms and Conditions and the booking information sections of this document and fully understand its contents. I am aware that this is a release of liability and a contract between myself and TravelCraze, and I agree of my own free will. By signing, I agree to these Travel Terms & Conditions and TravelCraze's Release from Liability, Assumption of Risk, and Binding Arbitration Clause for myself, each member of my traveling party, and any minor children accompanying me.

**PHOTOGRAPHIC RELEASE:** TravelCraze may take photographs or video of its trips and/or events, and trip participants grant TravelCraze permission to do so and for it to use some for promotional or commercial use without payment of any compensation to the participant.

**USE OF WEBSITE:** [www.mytravelcraze.com](http://www.mytravelcraze.com) Agreement between Customer and TravelCraze: [www.mytravelcraze.com](http://www.mytravelcraze.com) is offered to you, the customer, conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of [www.mytravelcraze.com](http://www.mytravelcraze.com) constitutes your agreement to all such terms, conditions, and notices.

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**LINKS TO OTHER WEBSITES:** [www.mytravelcraze.com](http://www.mytravelcraze.com) may contain hyperlinks to websites operated by parties other than TravelCraze. Such hyperlinks are provided for your reference only. TravelCraze does not control such Web sites and is not responsible for their contents.